



Certified API access request form

Instructions: If you are an app developer seeking **read-only production access** to [athenahealth's Certified APIs](#), please download and complete this form and email it as an attachment to marketplace@athenahealth.com to provide athena with the necessary information to register your app's production API key ("client ID"). Do not use this form if your app is seeking production access beyond Certified APIs (including write access to Certified APIs): Instead you will need to submit a Marketplace application using the form on our [athenahealth Marketplace partnerships page](#) or, if you are an athenahealth customer (i.e., health system or practice), by working with your Customer Success Manager to submit an API integration request.

Questions:

(1) The name of your application: _____

(2) Your name or company name (app owner): _____

(3) The email address used to register to the [new athenahealth Developer Portal](#):

*Please complete Developer Portal registration **before** emailing this form to marketplace@athenahealth.com. Your new production client_id and client_secret for your app will be provided to this user.*

(4) Who are your app's end users?

- Patients (personal health record app)
- Providers (includes physicians and practice staff)
- No end users (service-to-service app)

(5) How will your app authenticate end users?

- No authentication is required (service-to-service app)
- Using Login with athenahealth (required for 3-legged OAuth / SMART on FHIR)*
- Using your application

** End user authentication using 3-legged OAuth is currently only available for patient apps for read-only access to Certified APIs. All other apps and endpoints must use 2-legged OAuth.*

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If you did not select “Login with athenahealth” in question 5, please skip questions 6 through 9 and proceed to the next page.

(6) What type of app is this?

- Browser (single-page app)
- Web (multi-page app)
- Native (e.g., desktop, iOS, or Android app) [] Confidential (native apps only)**

***Your app type will determine the method(s) by which your app can obtain tokens from athenahealth’s authorization server for 3-legged OAuth and cannot be changed later without issuing a new client ID. Available methods are using a client secret (for apps capable of securely storing this secret on a hosted server, or “confidential” apps) and using a proof key for code exchange (PKCE, the only supported option for “public” apps that cannot securely store a client secret). Only confidential apps will be issued a client secret:*

- *Browser apps are registered as public apps and must use PKCE to request tokens.*
- *Web apps are registered as confidential apps and must use their issued client secret to request tokens.*
- *Native apps may be either public or confidential apps, where athena will register native apps as public apps by default per OAuth security best practices. If you are certain your native app can securely store and should be issued a client secret as a confidential app, please check the “Confidential” box above.*

(7) Please provide the post-login redirect URL(s) for your app:

Your post-login redirect URL(s) should be where patients are routed in your app following authentication and authorization through athenahealth’s login widget. Your URL(s) should be configured to accept a code parameter per the [Authorization Code Grant](#) workflow of [OAuth 2.0](#)

(8) Please provide the post-logout redirect URL(s) for your app, if any:

(9) Does your app have a security or privacy policy that patients can read to understand how your app will use and/or store their health information when retrieved to your app? If so, please provide a hyperlink here or attach a PDF of this policy to your email submission (highly recommended):

- No
- Yes – hyperlink: _____

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The remaining questions 10 through 15 are optional and used to provide collateral to create a tile for your app in the [athenahealth Marketplace](#). Through the Marketplace, all healthcare organizations using athenahealth can learn about and express interest in connecting with your app. All information requested below is required for publication unless otherwise specified. Publication is free for apps using athenahealth's Certified APIs.

(10) If you would like to publish your app to the Marketplace for availability to customers of athenahealth, please indicate your preference for publication and timing below:

- Yes, please publish a tile for my app on the Marketplace as soon as possible.***
- Yes, please prepare a tile for my app but delay publication to the Marketplace (e.g., to provide time for initial testing and validation) until the app owner provides written notice to athenahealth at marketplace@athenahealth.com.***
- No, do not publish my app to the Marketplace.

***By selecting this option, you hereby authorize athenahealth to publish the information disclosed below and/or attached to your email submission to marketplace@athenahealth.com to athenahealth's public Marketplace website.

(11) App support email address: _____

You will be notified of connectivity requests from athenahealth customers at this email address, after which the athenahealth operations team will enable production API access to that organization. You are responsible for coordinating with customers on any additional onboarding or configuration steps you may

(12) App support phone number: _____

The athenahealth Marketplace Operations team may use this number to contact you with questions or urgent issues regarding your app's connectivity to athenahealth clients.

For any of following collateral for which you will be attaching files to your email submission, please feel free to compress them into a single .ZIP file to remain within email size constraints.

(13) App logos – Attach files to your email to marketplace@athenahealth.com:

- Square logo (min. 156 x 156 px) – appears next to the search result in the Marketplace (minimum 156 x 156 px)
- Wide logo (min. 260 x 130 px) – appears on the left-hand side of your app's Marketplace page



(14) Descriptions - *Attach as a PDF or Word document to your email to marketplace@athenahealth.com:*

- Overview (max. 300 characters) – this is a brief description that appears next to your app’s search result in the Marketplace
- Meta description (max. 155 characters) - this is included in our Marketplace website metadata for search engine optimization – either a brief description or value statement (may be the same as Overview, but note the lower character limit).
- Description (max. 4,000 characters) – this is the detailed description for your app’s Marketplace page. Please note if your app is a patient app, we will append generic guidance for athenahealth clients on how their patients can log in and access data through PHRs. If you have indicated your app is a “Patient” app above, please allow 1,000 characters for this guidance (i.e., max. 3,000 characters for patient app descriptions).

(15) Additional resources (optional) to be posted on your app’s Marketplace page - *Include as attachments or hyperlinks in your email message to marketplace@athenahealth.com:*

- Screenshots – please provide any image files you’d like included
- Videos – please provide any public hyperlinks to videos you’d like included
- Case studies and/or datasheets – please provide any hyperlinks to resources on your app’s website